



Swapping TV channels with Eastlink TV Channel Exchange is simple. Here's how to do it:

1. Go to eastlink.ca and click the “[My Account](#)” quick link on the top right corner.
2. Click the “**Swap Channels**” button under “**Swap Channels with our TV Channel Exchange Tool**”.
 - You'll be redirected to a new screen where you'll enter your My Account username and password
 - If you aren't registered for My Account, you'll need your Eastlink account number, your postal code and an email address to complete registration
3. After logging in, you'll see your account info on the very left. If you have multiple active accounts, make sure the correct account is selected.
4. Now that you're ready to start swapping, you'll see a list of available channels with their logos and channel numbers.
 - If you haven't added TV Channel Exchange to your package, you'll see a message that says “**You haven't signed up for TV Channel Exchange yet.**” We can help! Just chat with us online or call [1-888-345-1111](tel:1-888-345-1111).
5. On the left side, next to each channel, you'll see a checkbox.
 - Red checkboxes will indicate the channels that you currently have
 - Empty white checkboxes will indicate the channels that you can swap in
6. On the right side, next to each channel, you'll see a **down arrow**. You can click this to see more details about each channel.
7. To start swapping, uncheck the channels you'd like to remove and check the same number of channels to replace them.
 - To find specific channels, you can scroll through the list or use the search bar at the top of the page. You can also filter your search by choosing specific categories.
 - To clear a filter, simply click “**Clear All**”
 - The “**TV Channels**” box in the top right helps you to keep track of how many channels you have left to swap. It will update automatically as you check and uncheck channels
8. When you're finished swapping, click “**Continue**”
 - You'll be taken to a summary page where you can view and confirm your changes
 - If you're happy with your changes, click “**confirm**”
9. You're done! Your old channels will be deactivated, and new selections will be available in minutes.
 - You can make changes to you channel lineup as often as you like, but the channels you add must remain on your account for a minimum of 30 days

We are here to help if you have any questions. Visit eastlink.ca to chat with one of our representatives, or call us at [1-888-345-1111](tel:1-888-345-1111).